

My video call help card



Use the exact steps on your device

Practice with a trusted person. Keep passwords, private codes and recovery information off this card.

My device and calling app

Trusted person to call: saved contact name

To start a call: my actual button names

To answer a known caller: my actual steps

To end the call; where mute and volume are

If stuck: trusted helper and known phone number

No sound? Check mute, volume and headphones. A voice call is fine too.